

#AyeWelcomeRefugees

Aberdeenshire Council Refugee Resettlement Team

Year 1

Home Visits / Office Appointments / Community Workshops / Online

Housing and
Managing your
Tenancy

Health and
Wellbeing

Welfare Rights
(Benefits) and
Finance

Learning
English (ESOL)

Education and
Training

Employment
and
Volunteering

Community
Activity

Safety and
Stability

Paying and
Managing Bills
and Letters

Managing
Phonecalls and
Conversations

Birth, Marriage
and Death
Certificates

Home Office
Biometrics and
Documents

Referrals to
Mainstream
Services

ASAT Referrals
Money Advice

General Advice

Years 2 – 4

Online

Home Office
Biometrics and
Documents

Referrals to
Mainstream
Services

Advice, Emergencies
and Changes in
Circumstance

ASAT Referrals
Money Advice

Birth, Marriage
and Death
Certificates

Year 5

Online

Assistance with Indefinite Leave to Remain Application

Client Status Ends