













2023-2024 Annual Report: Health & Wellbeing

PI Status		Long Term Trends		Short Term Trends	
 Red	Alert	 Improving		 Improving	
 Amber	Warning	 No Change		 No Change	
 Green	OK	 Getting Worse		 Getting Worse	
 Data Only					

Performance Indicator	Traffic Light	Red Threshold	Amber Threshold	Short Trend	Annual Data		
						Value	Target
2.5 Aberdeenshire: Live Life Aberdeenshire - total number of participants (usage) with services across SPA and Culture	 Red	902,490.9	955,578.6	 Improving			
					2021/22	2,398,257	2,434,888
					2022/23	3,168,328	4,285,028
					2023/24	2,720,508	4,285,028
					Quarterly Data		
						Value	Target
					Q1 2023/24	692,573	1,157,856
					Q2 2023/24	746,208	1,011,956
					Q3 2023/24	625,426	1,053,462
					Q4 2023/24	656,301	1,061,754

In Quarter 4, Live Life Aberdeenshire (LLA) had total attendances of 656,301 which is well below the target of 1,061,754. This also represents an increase of 4.9% from Quarter 3 2023/24.



The total is 17.8% lower when compared to the Quarter 4 2022/23 reported figure (798,544).

Half year total attendance was 1,281,727 which is below the target of 2,155,216. This is a decrease of 22.5% when compared to the half year 2022/23 reported total of 1,653,265.

The total annual attendance for LLA was 2,720,508. This is below the 2023/24 target of 4,285,028 it is 14.1 % lower than the 2022/23 reported figure of 3,168,328.

The reporting of performance information related to Academy Libraries footfall is not a statutory requirement and is not included within these figures. Inclusion of Academy Library figures in the previous 2022/23 reporting period and removal in this report, contributes to the reduction outlined.

This quarter attendances were also impacted by facility closures, most notably Inverurie and Stonehaven Swimming pools. Additionally a subset of data typically contributing approximately 50,000 attendances per quarter were not available at time of reporting and therefore are not included within this quarter's figures-both of which contributed to the overall reduction in attendances.

Performance Indicator	Traffic Light	Red Threshold	Amber Threshold	Short Trend	Annual Data		
						Value	Target
Percentage of Council Dwellings Meeting Scottish Housing Quality Standards	 Red	80.75%	84.15%	 Improving			
					2020/21	59.94%	85%
					2021/22	67.7%	85%
					2022/23	78.2%	85%
					2023/24	79.2%	85%

Compliance with the Scottish Housing Quality Standard (SHQS) improved by around 1 percentage point in 2023/24. As in previous years, the main reason for properties not meeting the SHQS is the number that do not meet energy efficiency requirements. Around 15% of our stock is currently exempt from these standards, mainly due to technical limitations, so our maximum compliance is expected to be 85% on this measure. However, we also identified an issue with electrical certification (Electrical Installation Condition Report) recording this year that meant some of our stock did not have the necessary certification in place at the end of the year, which impacted on our compliance rate. We are working to resolve this issue by September 2024.

Only 5 properties did not meet the standard for other reasons, and no properties failed due to gas or fire safety grounds.

Performance Indicator	Traffic Light	Red Threshold	Amber Threshold	Short Trend	Annual Data		
						Value	Target
Number of Affordable Homes Delivered	 Green	237.5	247.5	 Improving			
					2020/21	144	250
					2021/22	209	250



			2022/23	180	250
			2023/24	248	250

Of the 248 affordable homes completed in 2023/24, 150 were delivered through the council's own New Build programme, with 63 being delivered by Registered Social Landlords (RSL) partners, 15 Shared Equity properties, 10 mid-market rental properties, and the remainder being purchases from the open market. Of the 213 New Build units for social rent, 90 were suitable for particular needs (with 26 being wheelchair accessible).


In the same period, work commenced on a further 369 units for social rent, of which 196 will be delivered through the council's New Build programme and the remaining 173 through our RSL partners. 98 of these social rented properties will be suitable for particular needs, of which 49 will be wheelchair accessible). Our RSL partners have also started work on 45 Shared Equity units and 92 Mid-Market units.

Performance Indicator	Traffic Light	Red Threshold	Amber Threshold	Short Trend	Narrative Only
Percentage of Housing Land Supply Delivered During LDP Period	Narrative Only	Narrative Only	Narrative Only	Narrative Only	

The Service notes they are unable to update a % of land developed because this is not measured/recorded. The best measure of delivery is to consider housing completions. In 2022 the figure for Aberdeenshire was 940 (Aberdeen Housing Market Area 459, Rural Housing Market Area 470, Cairngorms National Park 11). A percentage increase/decrease in housing completions can be provided on an annual basis to show how delivery is progressing. Note also that overall housing land supply for the Aberdeen and Rural Housing Market Areas is reported separately in Pentana and the data for 2023 will be available in August 2024 in line with government changes to the schedule of publication.

Performance Indicator	Traffic Light	Red Threshold	Amber Threshold	Short Trend	Quarterly Data		
						Value	Target
Current Tenant Arrears - Aberdeenshire	 Green	3.67%	3.54%	 Improving			
					Q1 2023/24	3.1%	3.5%
					Q2 2023/24	3.03%	3.5%
					Q3 2023/24	3.05%	3.5%
					Q4 2023/24	2.79%	3.5%

The value of Current Tenant Arrears as a proportion of the total rent due (by the Scottish Housing Regulator's preferred measure) fell this quarter to 2.79%. This represents the lowest level since Q4 of 2021/22, as well as being well within the 3.50% target. The Housing Service is making use of new monitoring software that will flag tenants in difficulties at an earlier stage, allowing us to provide support as soon as possible.

Performance Indicator	Traffic Light	Red Threshold	Amber Threshold	Short Trend	Annual Data		
						Value	Target
% of adults supported at home who agree that their services and support had an impact in improving or maintaining their quality of life	 Green	74.21%	77.34%	Not Available			
					2021/22	77.59%	78.12%
					2022/23	N/A	N/A
					2023/24	N/A	N/A

There is not an updated figure released for this LBGF indicator. The next update is due in 2025.



However, we can confirm that we continue efforts to support people to live well and maintain their quality of life. The Care at Home group and the Social Care Sustainability Programme Board within the Aberdeen Health & Social Care Partnership (AHSCP) continue efforts to reduce the level of unmet need and improve outcomes for those who require social care services within Aberdeenshire.

2023 update: NI – 7 Percentage of adults supported at home who agree that their services and support had an impact on improving or maintaining their quality of life. In 19/20 the H&SCP performance was 84% (314) which dropped in 20/21 to 78% (227) which is on par with the Scottish average 78%.

The [National Benchmarking Overview Report](#) highlights that nationally (reflecting a longer-term trend) there has been a decline in satisfaction levels among both those being cared for at home and carers.

The HSCP's Oversight and Assurance Groups have continued to meet regularly, to identify and respond to levels of demand and staffing pressure in these areas of service, and to support the continued safe and effective delivery of care to clients and residents.

Implementation of the Support at Home Framework has aimed to support the transition to outcomes focused commissioning, working alongside the in-house Care at Home service to support the needs of individuals assessed as requiring services to continue to live as independently as possible in their own homes.

Performance Indicator	Traffic Light	Red Threshold	Amber Threshold	Short Trend	Annual Data		
						Value	Target
Proportion of care services graded 'good' (4) or better in Care Inspectorate inspections	 Green	73.15	76.23	 Improving			
					2021/22	76.64	75.80
					2022/23	72.00	75.00

			2023/24	78.50	77.00
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Aberdeenshire's performance is 78.5%, an improvement from the previous year's performance (72 %) and also above the national average of 77%.

Through the Clinical and Adult Social Work Governance Committee the HSCP has an established governance structure to provide assurance to the IJB that appropriate clinical and adult social work governance mechanisms are in place and functioning effectively throughout the organisation. This includes seeking assurance that effective action is taken in response to requirements, recommendations or issues arising from inspections across all health and social care settings (encompassing those undertaken by the Care Inspectorate, Healthcare Improvement Scotland and the Mental Welfare Commission). At an operational level the AHSCP's Oversight and Assurance Groups continue to meet regularly with multi-disciplinary representation to support the continued safe and effective delivery of care to patients and clients.

The AHSCP is able to report on many positive examples of provision and quality of care through recent inspection reports and full reports can be accessed from the [Care Inspectorate website](#). For example:

The Care Inspectorate undertook an unannounced inspection of Edenholve Care Home in August 2022. The Inspection report highlighted several positive key messages including: "The home had a lovely welcoming atmosphere and people were able to move more freely around the care home and gardens." "People told us that the staff were very good. We observed kind and caring interactions." The overall quality grades awarded using a 6-point scale where 1 is unsatisfactory and 6 is excellent were:

How well do we support people's wellbeing?

4 - Good

How good is our leadership?

5 - Very Good

A short notice inspection of Jarvis Court Very Sheltered Housing was undertaken by the Care Inspectorate in April 2023. The service was awarded both grade 6 (excellent) or grade 5 (very good) for all areas inspected. The inspector found that people were very happy and felt their health had improved since moving to Jarvis Court.

A short notice inspection of Dawson Court Very Sheltered Housing Support Service was also undertaken by the Care Inspectorate in April 2023. A number of very positive areas of feedback were received as well as two areas for improvement, with scores of 4 Good or 5 Very Good against all areas measured.

The AHSCP is also able to demonstrate the impact of focused improvement activity within the timeframe of reporting where this is required in response to Care Inspectorate recommendations. Having taken over the management of Huntly Care Home (formerly Balhousie Huntly) in April 2023, the Care Inspectorate inspected the progress of the AHSCP in July 2023. At the time of the private provider leaving, the home was graded as an overall grade of 1 (unsatisfactory). By July 2023 under the AHSCP's management the home had received grades of 4 (good) demonstrating significant progress and improvement in 14 weeks.

Performance Indicator	Traffic Light	Red Threshold	Amber Threshold	Short Trend	Annual Data	
					Value	Target
		946.05	910.01			

Number of days people spend in hospital when they are ready to be discharged, per 1,000 population (75+)	Green			Getting Worse	2021/22	270.41	747.92
					2022/23	490	919
					2023/24	667	901

The HSCP continues through a variety of measures to manage our delayed discharges as effectively as possible with close oversight at Aberdeenshire wide and local management team level. Place availability and care arrangements consistently dominate reasons for delays in Aberdeenshire, reflecting significant pressures on care home beds and care at home capacity, as well as complex delay reasons for example where subject to Adults with Incapacity (AWI) processes. This work is led by a senior AHSCP Partnership Manager with input from all operational management teams including daily scrutiny of the Delayed Discharges position alongside identification of key themes/challenges and actions required with an agreed improvement plan in place.

The AHSCP works closely with system partners across NHS Grampian to maximise patient flow including use of Planned Date of Discharge and Discharge Without Delay measures in line with national direction.

More widely AHSCP continues to focus efforts on maintaining people safely in the community wherever possible; Virtual Community Wards remain key to our approach in bringing together MDTs to offer rapid wrap around care in the community to prevent unnecessary admissions. Aligned with work to achieve more timely and safe discharges from hospital, the aim is more individuals will be supported to maintain a level of independence and quality of life in their own home or a homely setting and improve hospital flow.