

Aberdeenshire Trading Standards Consumer Survey 2018

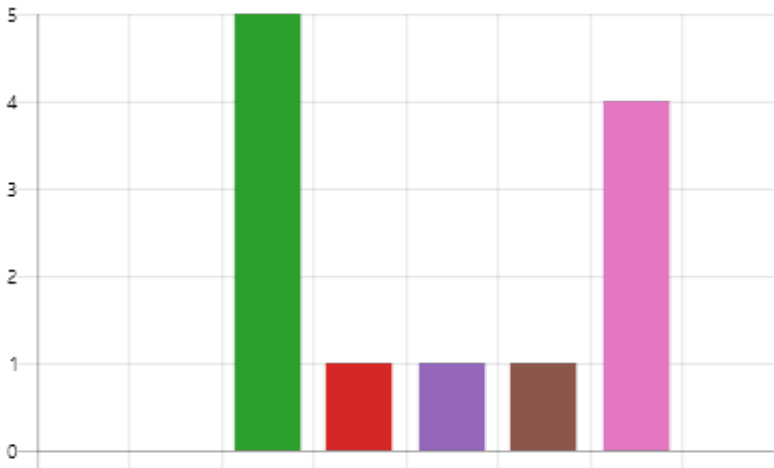
12
Responses

04:09
Average time to complete

Active
Status

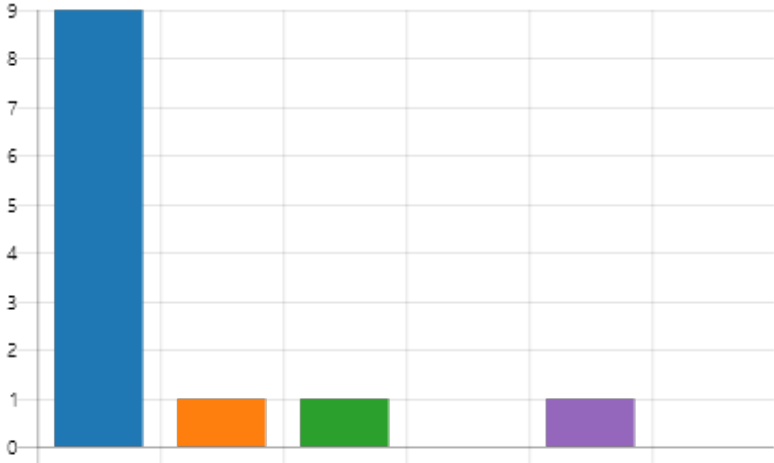
1. How did you find about the service?

Friend/Relative	0
Phone Book/Directory	0
Citizens Advice Bureau	5
Other Agency	1
Internet	1
Citizens Advice Helpline	1
Previously aware of service	4
Other	0

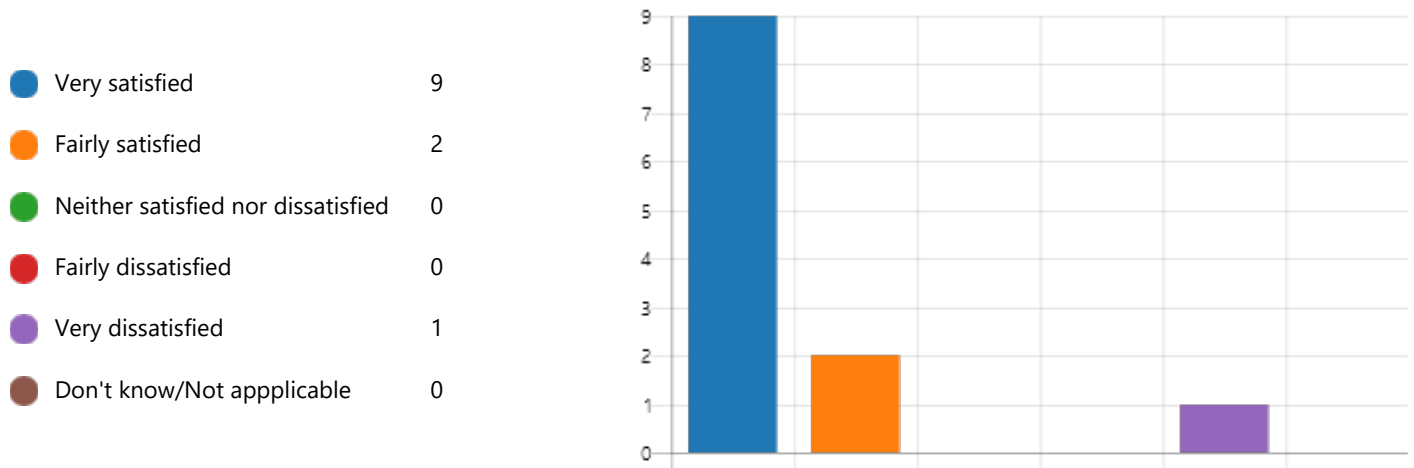


2. How satisfied were you with the time taken to speak to someone about your enquiry?

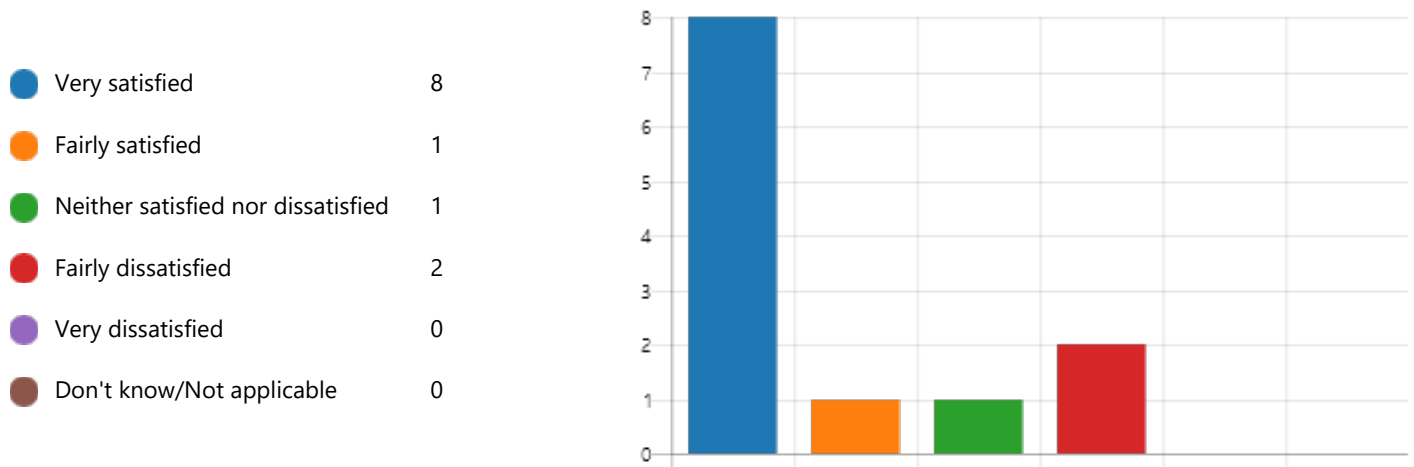
Very satisfied	9
Fairly satisfied	1
Neither satisfied nor dissatisfied	1
Fairly dissatisfied	0
Very dissatisfied	1
Don't know/Not applicable	0



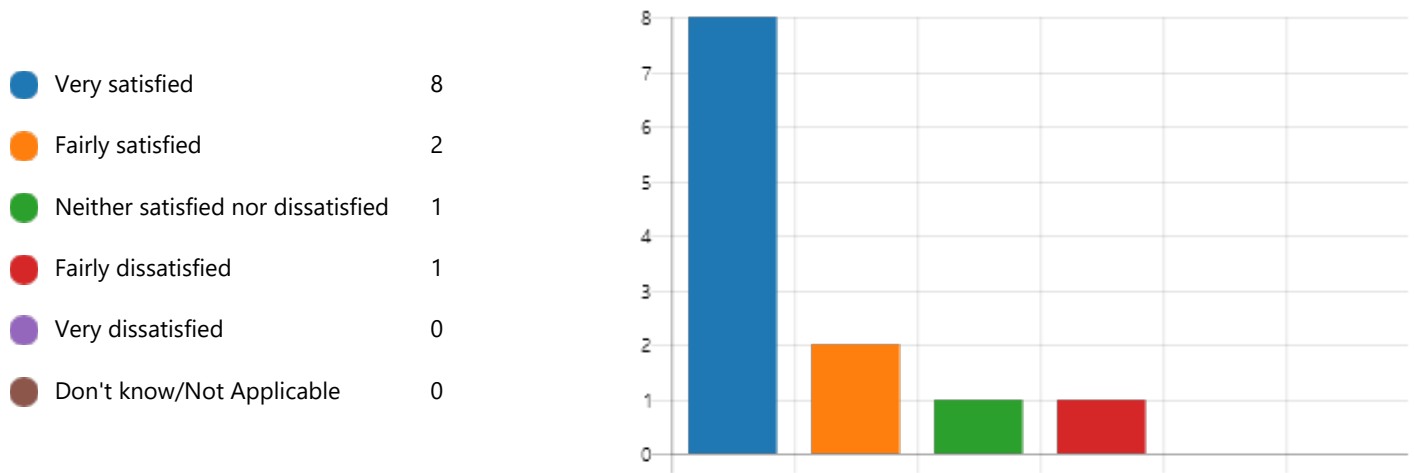
3. Taking into account our opening hours and locations, how satisfied were you with the accessibility of our service?



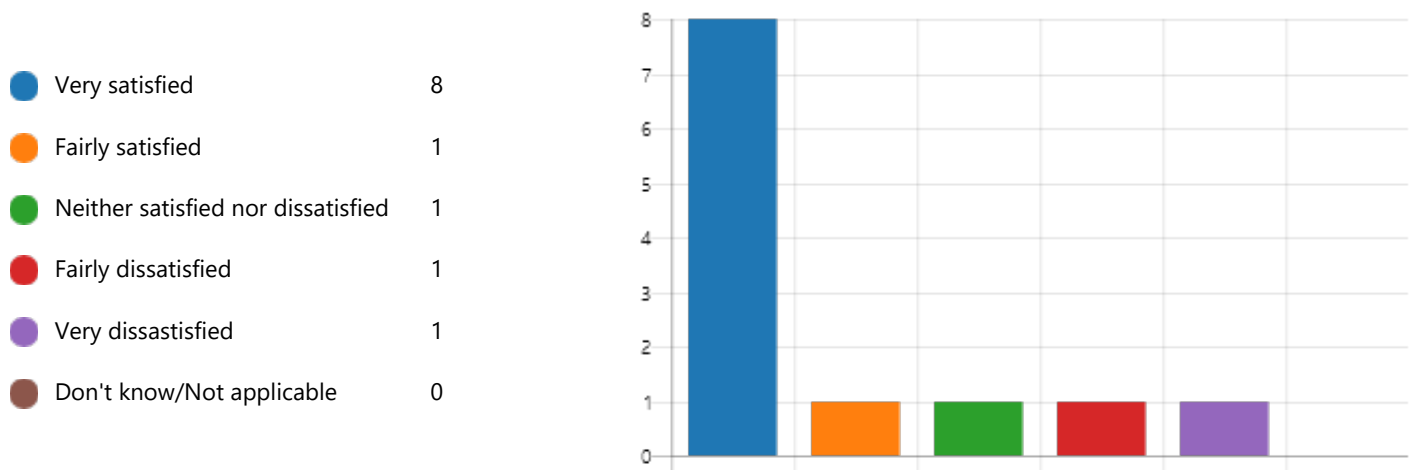
4. Please rate the quality of the information you received?



5. How satisfied were you that you were given all the information that you required?



6. How satisfied were you with the overall level of service?



7. Can you suggest how the Service may be improved?

7
Responses

Latest responses
"Nothing I can suggest as received a very helpful service"

8. Have you any other comments?

5

Responses

Latest responses